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Aloha Pacific Federal Credit Union's Waikele Branch is Temporarily Closed

Honolulu – Aloha Pacific Federal Credit Union's Waikele branch has temporarily closed after a branch employee contracted COVID-19.

The branch, at the Waikele Shopping Center, 94-799 Lumiaina Street, Unit 2-A2, is being deep cleaned and sanitized.

The employee last worked at the branch on October 20 and was found to be positive for the virus on October 28. The employee did not have close contact with credit union members. The Waikele branch has a Remote Teller System, in which tellers appear on a video screen to assist with transactions.

All branch staff who interact with members and the public are required to undergo daily temperature checks through wellness scanners and wear face masks.

APFCU branches that do not have the Remote Teller System are fortified with acrylic barriers to prevent the potential spread of disease. Employees who do not regularly interact with members also are required to wear face masks when not at their desks. Social distancing is required for all employees. Staff frequently wipe down surfaces, and hand sanitizer stations are provided in high-traffic areas.

Masks and temperature checks through wellness scanners also are required for anyone who enters a branch, and the number of members allowed in any branch is kept to a minimum.

"We apologize for the inconvenience the Waikele branch closure might cause, but the health and safety of our members and employees are the highest priority in these difficult times," said Vince Otsuka, president & CEO of Aloha Pacific FCU. "We look forward to our affected employee making a full recovery and hope to reopen the branch soon."

Call 808-531-3711 for more information or go to alohapacific.com.

About Aloha Pacific Federal Credit Union:

Founded in 1936 by industrious City and County of Honolulu employees, Aloha Pacific FCU is the third largest credit union in Hawaii, with membership totaling more than 63,000 and assets of more than \$1 billion.

Aloha Pacific FCU has 11 branches – seven on Oahu, one in Kahului, Maui, and one in Henderson, Las Vegas. Kekaha Credit Union on Kauai is a division of APFCU. In addition, APFCU recently merged with McCabe, Hamilton & Renny Federal Credit Union, which has one branch on Oahu that is accessible to McCabe employees only.

Membership is open to employees of more than 2,300 Select Employee Groups (SEGs) and their immediate families. All Maui County employees and members of the Hawaii Government Employees Association (HGEA) are automatically eligible to join Aloha Pacific. All residents of Kauai are also eligible to join. For additional information, please visit alohapacific.com.

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