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ALOHA PACIFIC FCU IN TOP FIVE OF FORBES BEST-IN-STATE CREDIT UNIONS 2023

HONOLULU (Draft) – Aloha Pacific Federal Credit Union is among the top five Hawaii credit unions in Forbes' annual Best-In-State Credit Unions list. This prestigious award is presented by Forbes and Statista Inc., the world-leading statistics portal and industry ranking provider. The list was announced June 20, 2023, and can currently be viewed on the Forbes website.

The best-of were determined based on:

- 1. An independent survey: Approximately 26,000 U.S. consumers were asked to rate credit unions at which they have or previously have had checking accounts. Participants made recommendations regarding overall satisfaction and assessed credit unions in the following areas: Trust, Terms & Conditions, Branch Services, Digital Services, Customer Service, and Financial Advice.
- 2. An analysis of publicly available online text reviews and ratings.

This is the first year Aloha Pacific FCU was named to the Forbes list of Best-In-State Credit Unions.

"We are incredibly honored to be recognized on the Forbes Best-in-State Credit Unions for the first time," said Vince Otsuka, president and chief executive officer of Aloha Pacific FCU. "This is a testament to the dedication and commitment of our team, as well as the trust and support of our members. At Aloha Pacific, we strive to provide exceptional financial services and an unparalleled member experience. Being included in the Forbes list validates our ongoing efforts to empower our community and underscores our position as a leader in the credit union industry in Hawaii. We remain committed to helping our members achieve their financial goals and being a trusted partner for all their financial needs."

About Aloha Pacific Federal Credit Union

Founded in 1936 by industrious City and County of Honolulu employees, Aloha Pacific FCU is the third largest credit union in Hawaii, with membership totaling more than 65,000 and assets of more than \$1.2 billion. Aloha Pacific FCU has 10 branches – seven on Oahu, one in Kekaha, Kauai, one in Kahului, Maui, and one in Las Vegas, Nevada. Membership is open to employees of more than 2,800 Select Employee Groups (SEGs) and their immediate families. All residents of Kauai are eligible to join Aloha Pacific. All Maui County employees and members of the Hawaii Government Employees Association (HGEA) also are automatically eligible to join. Other SEGs include Hawaii Pacific Health, Costco and Foodland. For additional information, please visit alohapacific.com.

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